

Children by GSA

OUTCOMES: Has quality of life improved for individuals served by the behavioral health system?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Drug/alcohol use history, now reduced or no use	58.0%	73.0%	21.4%	36.1%	57.2%	55.5%
Are not homeless	99.7%	100%	99.7%	99.7%	99.9%	99.6%
Are employed	16.7%	25.0%	0.0%	0.0%	18.2%	2.6%
Attend school	87.1%	78.8%	93.3%	86.1%	80.2%	91.0%
Have no recent criminal justice system involvement	94.6%	95.4%	96.6%	98.6%	94.6%	97.9%
Participate in self-help groups	12.2%	1.8%	12.9%	1.2%	1.7%	3.5%

ACCESS TO SERVICES: Do individuals and families have access to recovery and resiliency oriented services?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Are satisfied with their access to services	93.6%	95.2%	90.2%	93.5%	87.3%	82.2%
Receive timely services	85.1%	96.0%	92.4%	97.4%	90.1%	88.3%
Live within 15 miles of an outpatient clinic	93.5%	99.6%	97.0%	99.8%	98.8%	99.3%

SERVICE DELIVERY: Are services provided based on the needs of individuals and families?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Participate in their treatment plans	94.2%	96.0%	89.2%	94.4%	93.3%	94.4%
Have a current and complete service plan	82.4%	81.3%	37.5%	52.9%	35.3%	17.6%
Receive services identified on their service plan	92.9%	69.2%	83.3%	100%	83.3%	100%

COORDINATION AND COLLABORATION: Do individuals and families get seamless behavioral and medical care coordination?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Have their care coordinated with their medical doctor	58.8%	87.5%	87.5%	87.5%	94.1%	76.5%
Return to a psychiatric hospital	0.0%	0.0%	0.0%	14.8%	3.2%	7.8%
Stay in a psychiatric hospital an average of...days	11.7	5.8	11.1	8.1	8.5	8.4